

Annexure – B**M/s . Basan Equity Broking Limited****Investor Complaints Data (January-2024 month ending)**

S N	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolv ed*	Pending at the endof the month**		Average Resolution time^ (in days)
						Pending for less than3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	NA	0		0
2	SEBI (SCORES)	0	0	0	NA	0		0
3	Stock Exchanges	0	0	0	NA	0		0
4	Other Sources (CDSL & NSDL)	0	0	0	NA	0		0
5	Grand Total	0	0	0	NA	0		0

Trend of monthly disposal of complaints

SN	Month	Carried forward from month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April -2023	0	0	NA	0
2	May-2023	0	0	NA	0
3	June-2023	0	0	NA	0
4	July-2023	0	0	NA	0
5	Sept-2023	0	0	NA	0
6	October-2023	0	0	NA	0
7	November-2023	0	0	NA	0
8	December-2023	0	0	NA	0
9	January-2024	0	0	NA	0
	Grand Total	0	0	0	0

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2020-21	0	11	11	0
2	2021-22	0	6	6	0
3	2022-23	0	1	1	0
4	2023-24	0	0	0	0
	Grand Total	0	18	18	0