

Annexure – B**M/s . Basan Equity Broking Limited****Investor Complaints Data (December-2021 month ending)**

S N	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolv ed*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	NA	0		0
2	SEBI (SCORES)	0	0	0	NA	0		0
3	Stock Exchanges	0	0	0	NA	0		0
4	Other Sources (CDSL & NSDL)	0	0	0	NA	0		0
5	Grand Total	0	0	0	NA	0		0

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April -2021	0	0	NA	0
2	May-2021	0	2	2	0
3	June-2021	0	1	1	0
4	July-2021	0	2	2	0
5	Aug-2021	0	1	1	0
6	Sept-2021	0	0	NA	0
7	Oct-2021	0	0	NA	0
8	Nov-2021	0	0	NA	0
9	Dec-2021	0	0	NA	0
	Grand Total	0	6	6	0

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	2	2	0
2	2018-19	0	28	28	0
3	2019-20	0	26	26	0
4	2020-21	0	11	11	0
5	2021-22	0	6	6	0
	Grand Total	0	73	73	0